Feature enhancements

Email: Updated Text Editing Toolbar

What's new

Denticon's rich text editor has been upgraded in areas where users create and format text, including Custom Letters, Notes Macro Setup, Vendor Settings, and email composition screens. Users will see a refreshed editing toolbar with the same core formatting options — bold, italic, underline, font controls, colors, alignment, lists, tables, images, and indentation. Spell check is now handled through the browser's native right-click menu.

Why this matters

This update meets current security standards while providing a more modern and consistent editing experience across Denticon.

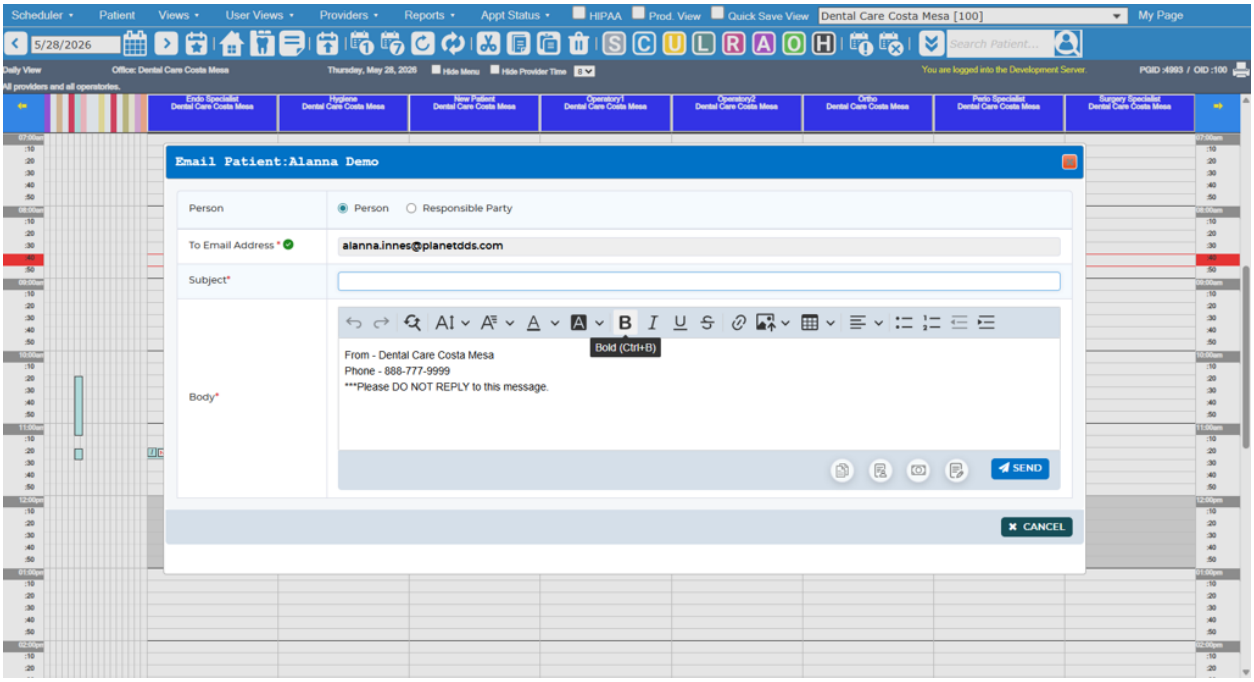
Who this affects

All Denticon users who edit rich text in Custom Letters, Notes Macro Setup, Vendor Settings, and email composition workflows.

What to expect

The toolbar layout and spell-check behavior will look slightly different, but all existing text formatting capabilities remain available. Use the browser right-click context menu for spelling suggestions.

Action required: No setup or configuration required. Teams should be aware of the updated toolbar experience and direct users to use browser spell check via right-click.



AI Referral Letters — Dental Implant Details Now Included

What's new

AI referral letters now automatically include a patient's dental implant details when generating a referral. Previously, implant information was omitted, requiring staff to add it manually before sending.

Why this matters

Referring providers need complete patient information to provide the best care. This update ensures implant details are captured automatically, saving staff time and reducing the risk of missing clinical information.

Who this affects

Any practice using AI referral letter generation for patients who have dental implants recorded in Denticon.

What to expect

When a referral letter is generated for a patient with dental implants on record, the relevant implant details will be automatically included. For patients without implants, there is no change.

Action required: No action needed — this improvement is applied automatically.

Referral Letters — Now Accessible Without E-Verification

What's new

The referral letter screen is now accessible regardless of the receiving dentist's e-verification status. Printing is always available. The option to send electronically is shown but disabled until e-verification is complete.

Why this matters

Many general dentists are not e-verified, but practices still need to create and print referral letters for them. This removes an unnecessary barrier and makes the referral letter feature available to more practices.

Who this affects

Any practice using Referral Management to create referral letters for receiving dentists who are not e-verified.

What to expect

The referral letter screen can now be opened from Referral Management, Patient Overview, and Advanced Charting for all referrals. If the receiving dentist is not e-verified, you can still create and print — the Send button will be visible but disabled, with a message explaining e-verification is required to send electronically.

Action required: No action needed. This improvement is available automatically.

Defects resolved

- **Charting**: Fixed an issue where partial denture procedures entered via the ADA Codes button were not drawing on the Restorative Chart odontogram. Partial dentures now render correctly on the chart regardless of entry method.
- **Charting**: Restore Chart materials with a custom drawing type now display correctly instead of showing a broken image.
- **Progress Notes**: Fixed an issue where the Save button was not visible without scrolling when opening a new blank progress note, and the 'Review Note' header was incorrectly appearing on non-auto-generated notes.
- **Progress Notes**: Fixed an issue where the 'Complete & Review' button at the bottom of an auto-generated Progress Note could be cut off from view at certain browser zoom and resolution combinations. The button is now visible and reachable at all supported resolution and zoom levels (100–125%).
- **Progress Notes**: Fixed an issue where the auto-generation header (procedure code, description, tooth number, and sequence indicator) was not displaying on Progress Notes accessed via the Advanced Charting Progress Notes tab. The header now displays consistently across both the Restorative Chart and Advanced Charting entry points.
- **Progress Notes**: Fixed an issue where signing would result in an unexpected error after visiting the Medical History tab. Signing now works correctly regardless of which tabs were visited beforehand.
- **Progress Notes**: Progress Notes stay available after signing, and signatures no longer disappear when returning from Medical History.
- **Admin**: The Switch Practice Group option is visible again for multi-PGID users and opens the practice-group selection page.
- **Billing**: Regular payment plan down payments are now accounted for correctly in calculating same-day statement balances.
- **Ledger**: Increased the Description field size and added Claims status to the hover tooltip in the Ledger.
- **Practice Analytics**: Fixed an issue where the Help button was directing users to a page that no longer existed. The Help button now redirects to the correct support page.
- **Prescriptions**: Fixed an issue where generating a letter from the Prescriptions screen incorrectly displayed Treatment Plan and Ledger Transaction prompts when no letters were configured for the selected group. Irrelevant prompts are now hidden, and a clear message is shown if no letters are available.
- **Recall**: Recall reasons now show correctly in Edit Recall Due Date when a recall code is not present.
- **Referral Management**: Fixed an issue where Surgeon provider types were not appearing in the 'Referred To' dropdown or the 'Specialist Name' dropdown in the eReferral Portal. Surgeon providers now display alongside Dentist providers in all referral selection lists.
- **Scheduling**: Appointment insurance estimates now stay in sync with updated pre-auth/pre-treatment estimates.